



COMPLAINT REFERRAL FORM

Complaint ID: I1212101240313191

The following information was provided by the victim and may be forwarded to the appropriate law enforcement or regulatory agencies.

Date: 12/10/2012 12:40:31

Victim Information

Name: Ruben Rutten
Business Name: Casual Bananas
Age: Under 20
Gender: M
Address: Narcishof 29
City: Oss
Do you live within the city limits?: Yes
County:
State:
Country: Netherlands
Zip Code/Route: 5342 CV
Phone number: 0031620121805
Email Address: ruben@casualbananas.com

Name of your local police or sheriff's office:
[left blank]

Is the complaint you are filing related to the Internet or an online service? Yes

Do you have pertinent documents in paper form? No

Information about the Individual/Business that victimized you

Business Name:

Name:

Gender: U

Address:

City:

State:

Country:

Zip Code/Route:

Phone number:

Email Address: ed582933e9996dcf6@hushmail.com

Other Identifiers

Web Site:

IP Address:

IRC Server:

Chat Room Name:

Usenet Newsgroup:

Other:

Monetary Loss

If you lost money from the incident you are reporting, please specify the total dollar amount of your loss.

0

Please indicate the means of payment (select all that apply)

- ☐ Cash
- ☐ Cashier's Check
- ☐ Check/Debit Card
- ☐ Credit Card
- ☐ Money Order
- ☐ Wire Transfer
- ☐ Other (Specify)

Did you use a third party online payment service such as PayPal, BidPay, Escrow? [left blank]

Description of the Incident

Describe in your own words how you have been victimized.

I host a game community, called CasualBananas. We're a non-profit "organisation" and we're not a registered company. This is just a spare-time project and I've put a fair amount of my own money into gameservers I provide for anyone who wants to play these, if they follow our rules.

The last few days, I've received high traffic from unknown IP addresses. Unable to track, because I'm getting hit with so much traffic that my server gets out almost immediatly.

I've been blackmailed by the person doing this. When I first got attacked I've put up a simple message on my website saying "Attackers, please contact me at ruben@casualbananas.com and tell me what you want". Approximately 14 hours after that I've received the following email:

=====

Do you want to see your servers up again?
Send us 50\$ USD.

=====

Screenshot: <http://puu.sh/1zq6K>

The IP they attacked got nulled, meaning the traffic couldn't go through, and the attack was "over". We moved over our servers to another IP and we could use our service just like before, but we lost a lot of players because there was no way to notify them of the changed IP.

Here is a list of our IPs:

=====

s1.usa.bananati.me => 69.162.117.58
s2.usa.bananati.me => 69.162.117.59
s3.usa.bananati.me => 69.162.117.60
s4.usa.bananati.me => 69.162.117.61

s1.eu.bananati.me => 46.246.93.81
s2.eu.bananati.me => 178.73.210.217
s3.eu.bananati.me => 46.22.210.22 (not currently in use)

=====

After our 69.162.117.58 IP got nulled by our host (so all incoming traffic to that IP had no destination, so it didn't cost me money because of bandwidth use), we moved on using the other 3 IPs on the US server.

Later that day, the 2nd DDoS attack started at our European servers. However, these servers do not have systems to null the IP, so all traffic that reached our servers counted towards our bandwidth limit. Today, speaking of 30 minutes ago (18:00, 10th December 2012 GMT +1), I've received another email, with the following message:

=====

-----BEGIN PGP SIGNED MESSAGE-----

Hash: SHA1

Since you didn't reply the last message your servers will go now again.

-----BEGIN PGP SIGNATURE-----

Charset: UTF8

Note: This signature can be verified at <https://www.hushtools.com/verify>

Version: Hush 3.0

wsBcBAEBAGAGBQJQxhYEAAoJEIDOkflySv+ifMYH+wZAt74ozZULeZm2DFoXk9pmDTNj
IW510bpwv5HxmTf6z2ISSt1sjDJuETrFeWgJbg3iQJ4VljbNKKQ3FZezm/LerpFN7qbvm
l+jGzxogsZAZX3EO7qqfqm/tPAqPRuZ6qPJ7oqlr+VRUEYRIG31WsFk/eVxeCOZ9Ah26
4LSJQdrhdAaJDvkvW8JIMKhRFFD+xFWDs8pKSlvPTYdzW6Aqt+ioverfpv+E0S9z9pLC
t+w/vQGTpJuZr+UWRnCcZI9hTPyTJCj4dQl2QMnEmREkIVbBp1hEFgFNsQk8oj5+doU4
f/uyoXBWOyCTdveHB02LEmxz3H+oPeXEiWgDZbH9cCs=

=/hyl

-----END PGP SIGNATURE-----

=====

Screenshot: <http://puu.sh/1zqe5>

I already contacted Hushmail and contacted my host to provide me with as much information as possible, but there is no way to trace the IPs doing this because we're being cut off immediately. Our ports are being flooded so there is no traffic coming through and there's no way to trace the IPs used to attack our server.

I have no clue who could be doing this, but there's a lot of finger-pointing towards <http://deadrockgaming.com> and <http://peopleofgaming.com>, they both blame each other and the founder of <http://peopleofgaming.com> seems to make fun of our attack and claimed yesterday that he was attacking us.

Here are some screenshots from contact with our host (all times here are the times in Dallas, Texas):

<http://puu.sh/1zqhJ>

<http://puu.sh/1zqjz>

<http://puu.sh/1zqk9>

If possible I'd like to be informed if this is being looked into. I might be able to gather more specific information, but I think you'll contact me if needed.

I hope this is taken seriously, even though I'm underaged.

Please indicate any medium used by the individual/business in the course of the incident.

- ☐ Bulletin board
- ☐ Chat room
- ☒ Email
- ☐ Fax
- ☐ In person
- ☐ Internet messaging
- ☐ Mail
- ☐ Newsgroup
- ☐ Telephone
- ☐ Web site
- ☐ Wire
- ☐ Other

Please indicate the initial means of contact with the individual/business that victimized you.

Email

Was this initial means of contact unsolicited/uninvited?

No

What was your relationship with the individual/business you are complaining about prior to the incident you are reporting?

[left blank]

Did you conduct any research on the individual/business prior to the incident?

[left blank]

How much time has passed since you determined you were victimized?

[left blank]

Contact Information

Are there witnesses or other victims to this crime?

[left blank]

Have you reported this crime to any law enforcement or government agencies?

- ☐ Better Business Bureau
- ☐ Consumer protection agency
- ☐ Individual/business that victimized you
- ☐ Police/other law enforcement
- ☐ Private attorney

Provide the specific name of each organization, contact name, contact phone number, email address, date reported, and report number (if known).

[left blank]

Digital Signature

By digitally signing this document, I affirm that the information I provided is true and accurate to the best of my knowledge. I have read the IC3's Privacy Policy, and understand that this information will be maintained and controlled by the FBI and shared with the National White Collar Crime Center as a partner in the IC3, and additionally may be shared with law enforcement and regulatory agencies. If available, I will provide additional documentation not included in this complaint, such as email correspondence, payment receipts, or electronic logs, upon request to the best of my ability. I authorize the dissemination of the complaint, or information in the complaint, to appropriate federal, state, local, tribal, or international Law Enforcement Agencies (LEAs) for purposes of investigating the complaint.

Ruben Rutten