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## **Work Order Summary**

Thank you for using Discount Computer Techs Services. Here is a summary to help you understand what was done to your computer- and some helpful tips to help you keep your system running fast & clean (on the following pages).

**You may have had an anti-virus and/or spyware program removed. This was intentional.**

There are many anti-virus/spyware programs on the market including large brand names that are ineffective at completely protecting your system. Many also slow down your computer and corrupt system files. Your new protection is much better and must operate without these programs in memory.

**You may have had some other programs or utilities removed from your system- this was also intentional.** Many utility programs like "Driver Cure", registry fix programs, "Speed fix" programs, etc., actually slow you machine down, interfere with proper protection and some programs are even viruses themselves. Your computer now has everything it needs to run at optimum performance, and you will find it beneficial to install these types of programs as they will only hinder your computers speed and security.

**You now have very good virus and spyware protection called "ESET" for viruses and spyware installed. It is required for your protection and this should ALWAYS be present as memory resident programs in the bottom right hand side of your screen.** This requires NO MAINTENANCE it automatically updates & scans. This program is a 30 day trial version, and it is recommended that you purchase the program (only \$39/year) as it is the best currently available. To do so, simply click the "Purchase ESET NOD32 License" on your desktop and make sure to SCROLL DOWN to the NOD32 V5 software (it should be only \$39). Note-You do not need the more expensive version that contains an additional firewall (you already have this.)

If you need help: Discount Computer Techs provides many services including remote connect helpdesk support. Don't hesitate to call us if you have any questions or need help with something on your computer- getting connected to a technician is as simple as going to our website and clicking a button!

We also provide many other services including computer networking, web site programming & more. Please visit [www.DiscountComputerTechs.com](http://www.DiscountComputerTechs.com) for more information.