Dear Mr. **Yang Yuanqing.**

**I’m writing you this letter to inform you that the Lenovo computers of model L430 that you delivered to me doesn’t meet the requirements I requested. I were chocked when I unpacked the first computer and found that it was delivered with only 4 GB of random access memory instead of 8 GB as specified in the order “078432”. It was even more astonishing to find out that all of the five hundred computers in the same order have the same fault.**

**This fault causes a great disturbance in the education of my students, as they aren’t able to use the programs required in their education with just 4 GB of random access memory. Therefore I expect that you send me a 4 GB extra random access memory card for every single one of the computers in my order “078432” within 2 weeks. If you do so I’ll myself stand for the cost of assembling them in the computers else I fear that I’ll have to return the whole order and start buying my computers from somewhere else.**

**I look forward for your response and a continued cooperation between us in the future.**

**Best regards  
William Levén**[william.leven@elev.it-gymnasiet.se](mailto:william.leven@elev.it-gymnasiet.se) **It-gymnasiet örebro Sweden  
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