# **HIGHLIGHTS OF QUALIFICATIONS**

* Previous experience with client service engaging with customers in an exceptional friendly and welcoming manner
* Mandarin Chinese native speaker
* Certified in FoodSafe Level 1 and Stand First Aid with CPR-C/AED
* Skilled in prioritizing and multi-tasking independently in a fast-paced environment
* Effective team leader/worker in order to carry out assigned goals
* Quick learner when given oral and written instructions in addition to an ability to request for required clarification

# **RELEVANT EXPERIENCE**

## Elderly Care Assistance (Volunteer)

### Chown Adult Centre, Burnaby, BC — February, 2014

* Accompanied clients in groups of 5 to 8 during interactive programs in a warm and friendly manner, leaving them a joyful experience during their day at the adult centre
* Organized 30 to 40 tableware set-ups perfectly in a fast pace to reduce the hassle during lunch rush
* Assisted the event leader to duplicate files in the right shapes and sizes in order to reduce the office waste

## TD Vancouver Chinatown Festival Ambassador (Volunteer)

### Vancouver Chinatown BIA Society, Vancouver, BC — February, 2013

* Served over 200 participants from the local community with authentic Chinese snacks and drinks and infused them with a delightful atmosphere
* Excellently managed to answer the questions of festival participants efficiently and successfully promoted the yearly festival
* Responsibly collaborated with other 2 to 5 volunteers during the shift changing and updated them the right promotion information so that festival participants could receive consistent service from the booth

**EDUCATION**

## David Thompson Secondary School

### Vancouver, BC — 2011-present

* Received Scholarship Award — 2011 - 2014
* David Thompson Swimming team — 2012 - 2014
* Participated in VEX Robotics World Champions — 2011-2012
* Placed CEMC Cayley and Galois Math contests top twenty-five percent 2011-2012.
* Ranked Gold Standard in the CEMC Hypatia Math Contest top twenty-five percent in the Euclid, Fermat, and Canadian Senior Math Contests — 2012-2013
* Awarded Superior Achievement in the CNML Senior Contest — 2012-2013
* Graded highest of all students competing at David Thompson Secondary on the Avogadro Chemistry Contest — 2013

**HOBBIES AND INTERESTS**

Powerlifting, swimming, nature trail hiking, cooking and baking, event photography, smiling

**REFERENCES**

Available upon request.