The W’s Framework For Holloway’s

# Where we were (W3)

The Holloway has been in a system that has sufficed for them for many years and has been very beneficial to how the business has operated and at generating profit and keeping a good filing system. However as the business has progressed it has been clear to Holloway that the system has many flaws and is not up to date with the latest technology that can be very beneficial to them.  
  
Their old system takes too long to track down ever order and has the ability to lose orders without having the ability to find them again. This can cause a great amount of trouble for the Holloway Company and cloud cause them to lose out on profits. Holloway knows that if his company is going to expand as it has been and still wants to it is not going to be handle the new order levels that are going to be coming in as it will be too slow and inefficient that is why Holloway has decided to invite new people to design a new system for him.

Where we are (W2R)  
At the moment Holloways is in a position where they want to expand their company but also need to improve their current system so that they are going to be able to expand their business and be able to handle the new clients in a more effective method.  
  
So at the moment our company is in the process of designing a new system that would allow the company to be able to handle the new customer load that would come with the expansion of the business. The design consists of a Level 1 DFD of the system and several 2 Level 2 DFDs that go into greater detail about what each function of the business is designed to carry out and how each of the processes are done, that will allow Holloway’s business to operate in the best method.

We have also created a list of many other deliverables so the Holloway Company can get a better idea of the more detailed parts of the system we are currently designing and how they are going to work. These deliverables consist of a SWAT analysis that allowed us to identify the ways that we were able to improve the current system features and the new ideas that we are able to add to it. Furthermore we have given an in depth of the components that are going to be used in the new systems and the overall pricing of these devices allowing Holloway to see how cost effective the new system is going to be.

Where we want to be (W32B)  
Our aim for the Holloway company is to get the company into a place that allows them to further expand their business and have a fully computerized system that will make this process a lot easier and faster with a much greater efficiency and reliability.

Our team has many aims and objectives that should make this process happen in a smooth and reliable way without taking a prolonged period of time. Our main aims and objectives are to add computer systems into all of the main areas of the Holloway Business. With this kind of system in place the company will be able to handle new orders at a faster rate and not have a need for paper copies that can get lost in transit where there are no other copies to replace them.

Furthermore with the introduction of the scanner we plan to implement, they will have to total and easy control of all ingoing and out going stock without the need for having to manually account for all of these items individually which can be very time consuming.  
  
We also plan to have a section of the business that it totally dedicated to having back-ups of the system on a weekly basis. This would mean if there was any kind of disaster to occur within the system the business would have a total record of everything that has happened without any lose of important documents both to the company and any customers and clients they have.

Going to get there (GT)2

Our team JKR is going to get the Holloway to the desired objective through the following methods. We plan to implement a new I.T system over a period of many months that would allow the company to still operate while the new system is being phased in.

The main objective is to implement each major component of the new system, as it is required. At the same time we will be training the current members of the staff to operate and main train the new system being installed. The training of the staff should not take more than a few week and would be very low cost, once this is done they would have a full understanding of the system and be able to fully operate it. This will allow all the different functions to be fully familiarized with the new system before it goes online.

We hope that once all sections of the business are up and operating the Holloway business will be able to expand and handle the new orders with a great success. In addition we hope that the system we have designed for Holloway with the components chosen should keep the system future proof for at least five years.