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This guide will include the methods involved in social engineering a Fire or DX

Step 1:

Create a new **Google mail** account

After

New to Gmail?
[CREATE AN ACCOUNT](#)

Sign in

Google

Username

Password

Sign in

☐ Stay signed in

[Can't access your account?](#)

Step 2:

Register you account

-make sure you can remember your email/pass

Get started with Gmail

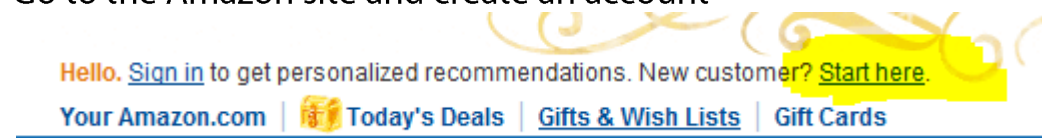
First name:

Last name:

Desired Login Name: @gmail.com

Examples: JSmith, John.Smith

Step 3:
Go to the Amazon site and create an account



Step 4:
Register an account using **the email address you just created**

- In the **name** section, include the REAL name of the person you are shipping to, for example if you are shipping yourself – then put **your REAL name** here
-

amazon.com [Your Account](#) | [Help](#)

Registration
New to Amazon.com? Register Below.

My name is:

My e-mail address is:

Type it again:

My mobile phone number is: (Optional)
[Learn more](#)

Protect your information with a password
This will be your only Amazon.com password.

Enter a new password:

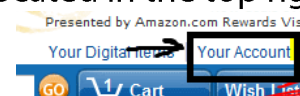
Type it again:

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Step 5:
Now that you are registered, go to **Account**. It is located in the top right hand corner

-Now **Add a Credit or Debit Card**

-I recommend using a **prepaid card** because it means no matter what – they cannot force you to return a broken Kindle.



- For those in America, these prepaid cards can be purchased for \$1-5 from any local gas station or Walmart.
- For those in Europe they can be purchased in newsagents.
- Add your address; make sure the Address is REAL. Amazon specialists may ask you to confirm your address so just make sure you can remember it if you are drop shipping the SE.

[Your Account](#) > [Add a Credit or Debit Card](#)

Please enter your credit or debit card information below.

Step 1: Add a Credit or Debit Card

Shipping Address:

Credit or debit card number:

Cardholder's Name: (as it appears on the credit card)

Expiration Date: (only month and year required) /

☐ Make this my default 1-Click credit card

Step 2: Select Billing Address

Please select a billing address from your address book (below), or [enter a new billing address](#).

Address Book

Joe Smith
1200 E WALNUT ST.
COLUMBIA, MD 65201-4945
United States
Phone: 573-445-6445

Or enter a new billing address

Full Name:

Address Line 1:

Address Line 2:

City:

State/Province/Region:

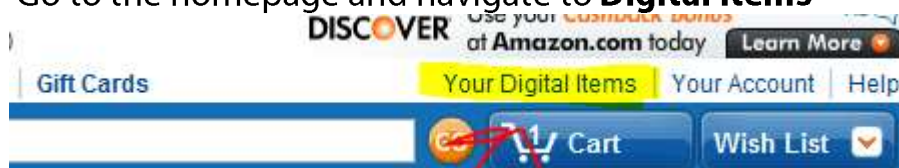
ZIP:

Country:

Phone Number:

Step 6:

-Go to the homepage and navigate to **Digital Items**



-Once there, choose **Manage Your Kindle**



-Now choose the option that says **Register a Kindle**
Your Account > **Manage Your Kindle**

Your Kindle Library

- All Items
- Books**
- Newspapers
- Magazines
- Blogs
- Personal Documents
- Audible Audiobooks
- Active Content
- Pending Deliveries

Your Kindle Account

- Register a Kindle**
- Manage Your Devices
- Subscription Settings
- Kindle Payment Settings
- Personal Document Settings
- Country Settings

Your Kindle Library

View: Of


No Books Found.

-Once you've clicked that, input the serial you were provided with and click register (**rearrange the last two letters of this serial shown to register a legit serial**). Once completed, your screen will look like this. COPY THIS SERIAL INTO A TEXT DOCUMENT

Manage Your Devices

Registered Kindles Register a Kindle

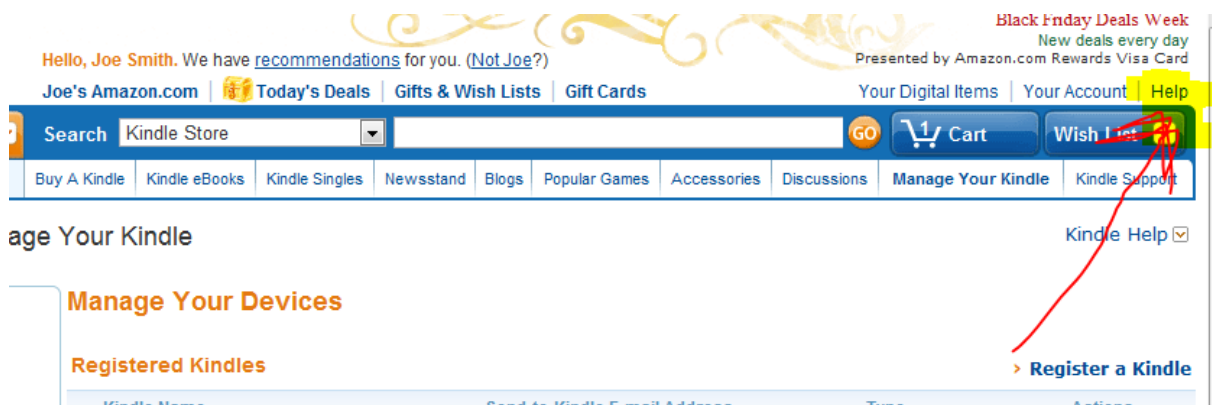
Kindle Name	Send-to-Kindle E-mail Address	Type	Actions
 Joe's Kindle Edit	Not Available	Kindle Fire	Deregister



Serial Number: D01E B0A0
1475 09TD

Step 7:

Now that you have registered your Kindle, go to the homepage and navigate to **help**



Step 8:

Now that you are at the **help** page, click Contact us



Step 9:

Input these settings **exactly** as the picture shows

1. Choose your kindle

A screenshot of the Amazon Help page showing the 'What can we help you with?' section. The 'Kindle' option is selected and highlighted with a yellow box and a red arrow. The other options are 'An order I placed' and 'Something else'.

2. Issue: 'Kindle device'

A screenshot of the Amazon Help page showing the 'Tell us more about your issue' section. The 'Kindle Device' option is selected and highlighted with a yellow box and a red arrow. The other options are 'Kindle Fire' and 'Kindle Paperwhite'.

3. Issue details: 'problem with my Kindle'

A screenshot of the Amazon Help page showing the 'Select issue details' section. The 'Problem with my Kindle' option is selected and highlighted with a yellow box and a red arrow. The other options are 'Kindle is not working' and 'Kindle is slow'.

4. Additional details: 'Frozen and unresponsive'

Select additional details

My Kindle Fire is frozen / unresponsive

5. Then click 'Chat now'

Chat

Start chatting

Step 10:

A chat dialogue will appear as shown below. Write a **realistic explanation** of your problem. You can pretty much just copy and paste this – I have used these exact words and received **11 Kindles**

Hello, **Joe Smith** (use a different name)

How can we help you today?

Hello,
I believe I have been shipped a defective product by Amazon. My Kindle has been unresponsive for the past two days. I have tried everything that Amazon Kindle 'specialists' have recommended that I do like do a hard reset, plug it into a different wall socket, and plug it into my computer. The LED remains unlit and the screen does not turn up. May someone please help me?

CODE OF CONDUCT – Always remember these things:

- Be POLITE. I cannot stress this enough.
- Keep your address, name, credit card number/expiry date, and Kindle serial on hand.
- Always be responsive – do not SE this Kindle while you may forget that you have the window up – an extremely long pause can be interpreted negatively by the specialist on the other end and they may think your lying (which we are haha)

Before we begin, let me say:

Your goal is to **get the operator to realize that you have done all the troubleshooting possible** – and convince him/her that your product is defective.

Step 12:

If I provided pictures of a SE, I would be incriminating myself – therefore I have described the process

Click enter and wait to be connected to an Amazon operator. Once connected, it will say _____ is online.

The customer support person will introduce themselves. **Be POLITE.** I cannot stress this enough.

If they ask you to do something - for example like 'reset your device' - **remind them that you have already tried**, but tell them you will give it another try.

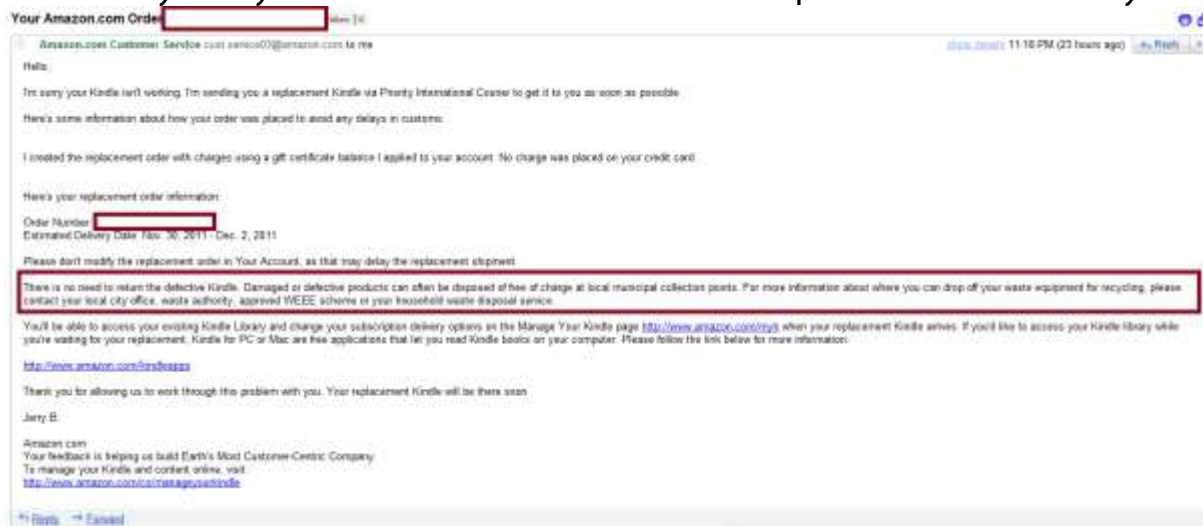
Wait maybe 10 seconds, then tell them that it has not worked.

They may ask you to troubleshoot some more, just BS your way through it.

After 5-15 minutes or so, they will conclude that you have been shipped a defective product and offer you a replacement. Kindly accept.

They will then send an email to your address. There are two options:

1. it will look like this
2. it will say that you need to return it the defective product before 45 days



If the email says you do not need to return it, then just chillax and wait for your kindle to arrive.

If the email says you need to return it, simply wait for your Kindle to arrive, then call Amazon and tell them you shipped it.

If they ask for a tracking number, tell them you were not given one.

Done and dusted.

FAQ:

-If asked for your serial, paste it into the chat from the word doc that you saved it in

-If asked for your address, just confirm the one you registered with

-if asked for the last four digits of your CC / expiration date, provide them with that information

When to cut your losses:

-If they ask you to confirm your bank branch details

-If you feel that you mucked up

-DO NOT suddenly close the window, explain that you must 'walk your dog' or make up some bullshit excuse.